



Richard Miles is a Senior Dispute Resolution Specialist with Voices of Value, LLC, a dispute resolution firm committed to creating environments where people's voices are heard. Mr. Miles brings to his practice expansive subject matter expertise in oil, gas, electric, pipeline, and hydroelectric matters and extensive training and experience mediating and facilitating energy related disputes for private and public entities.

Dispute Resolution Expertise

Mr. Miles has:

- **Mediated** numerous oil, gas, electric, pipeline, tribal, and hydroelectric cases. The number of private and public parties that have participated in mediations conducted by Mr. Miles numbers over two hundred.
- **Facilitated** numerous oil, gas, electric, pipeline, tribal, and hydroelectric cases.
- **Provided customized training** in negotiation, mediation, and facilitation at FERC, state and federal agencies, energy corporations, international entities, and other organizations, e.g., the American Bar Association, the Energy Bar Association, the Foreign Service Institute's Training Center, the Department of Interior, NAESB, NERC, the Surface Transportation Board, the Dominican Republic's Superintendencia de Electricidad, Canada's National Energy Board, the California Public Utilities Commission, the Regulatory Commission of Alaska, the South Asia Regional Regulators meeting (Nepal, Pakistan, Bangladesh, Bhutan, Sri Lanka, and India), the China State Electricity Regulatory Commission, Abogados del Estado ante la Audiencia Nacional as well as four other regulatory agencies in Spain, the Thailand Environmental Dispute Prevention and Resolution Center, Ministry of Natural Resources and Environment, and Peru's energy regulatory agency OSINERGMIN.

Affiliations and Professional Associations

Mr. Miles served as the Chair (2004-2005) of the Interagency Alternative Dispute Resolution Working Group. He also served as the former chair of one of the four federal ADR working groups – the Civil Enforcement and Regulatory Section.

Mr. Miles was a leader and contributor to the “*Report for the President on the Use and Results of Alternative Dispute Resolution in the Executive Branch of the Federal Government; Giving American People Better Results and More Value,*” published in 2007 under the auspices of the Interagency ADR Working Group.

Professional Experience

Federal Energy Regulatory Commission

Washington DC

Mr. Miles worked at the Federal Energy Regulatory Commission (FERC) for over 38 years, from 1973 until 2010. While at FERC, Mr. Miles established the Commission’s Dispute Resolution Service (DRS), serving as the Director for over 10 years. Mr. Miles was also the Commission designated Dispute Resolution Specialist, per the Administrative Dispute Resolution Act of 1996.

Additionally, in 2006, Mr. Miles was appointed as the Director of the Office of Administrative Litigation (OAL). As Director, he managed trial staff’s participation in oil, gas, and electric cases set for hearing. The 90 lawyers and expert witnesses in OAL represented the public interest in litigation and settlement proceedings.

Mr. Miles’ prior assignments at FERC included Associate General Counsel for Administrative Litigation; Assistant General Counsel for Electric and Corporate Regulation; and Trial Attorney.

Mr. Miles was selected to be a member of the federal government’s Senior Executive Service in 1987.

Education

J.D., University of Baltimore Law School, 1973

B.A., University of Baltimore 1970

Conflict Resolution Training

Harvard’s Program of Instruction for Lawyers

Negotiation Workshop: Getting to Yes, taught by Roger Fisher

Mediation Workshop A, taught by Frank Sander, Linda Singer and Michael Lewis

Mediation Workshop B, taught by Bob Mnookin, Gary Friedman, and Jack Himmelstein

Harvard Law School's Program on Negotiation

Teaching Negotiation in the Organization

Strauss Institute for Conflict Resolution at Pepperdine Law School

Cultural and Gender Issues in Dispute Resolution

The Protean Mediator as Leader

American Bar Association

Comprehensive Training in Commercial Arbitration

OPM's Center for Leadership Development (WESC)
Alternative Dispute Resolution Seminar

Additional

Member, State Bar of Maryland